Payment Integrity Scorecard

\$40M

\$20M

\$0M

FY16

Program or Activity Civilian Pay

Reporting Period Q1 2021

Change from Previous FY (\$M)

-\$92M

\$5M (0.01%)

FY20



Monetary Loss (\$M) (Overpayment as Percentage of Total Outlays) **\$97M** (0.14%) Brief Program Description: Payments made by the Defense Finance and Accounting Service (DFAS) to Civilian employees and civil service Mariners for salary, benefits, and other compensation entitlements. \$100M **\$85M** (0.14%) \$80M **\$68M** (0.11%) Monetary Loss (\$M) **\$56M** (0.10%) \$60M-

FY17

FY18

FY19

Key I	Milestones	Status	ECD
1	Develop mitigation strategies to get the payment right the first time	On-Track	May-21
2	Evaluate the ROI of the mitigation strategy	On-Track	May-21
3	Determine which strategies have the best ROI to prevent cash loss	On-Track	May-21
4	Implement new mitigation strategies to prevent cash loss	On-Track	May-21
5	Analyze results of implementing new strategies	On-Track	May-21
6	Achieved compliance with PIIA	On-Track	May-22
7	Identified any data needs for mitigation	On-Track	May-21

Goals towards Reducing Monetary Loss			ECD	Recovery Method		Brief Description of Plans to Recover Overpayments		
Q1 2021	Review 75% of the Civilian Pay samples. In addition, furnish weekly emails and host monthly meetings with Action Officers to discuss the status of post payment reviews, address questions and share documentation reconciliation results.	On-Track	Apr-21	1	N/A	Not applicable to the root cause of improper payments identifie		
Q1 2021	Assess newly implemented SOPs to identify gaps in business processes to disseminate sample listing. Improve the communication between the DoD Components and payment reviewers to ensure timely submission of sufficient documentation to support samples.	On-Track	May-21		NA	this program.		
Accomplishments in Reducing Monetary Loss Date								
1 Distributed 100% of the samples to the DoD organizations and have received 76% of the supporting documentation to perform a thorough review of payroll related transactions.							Nov-20	
Hosted an entrance conference with DoD Components to discuss expectations for post payment reviews, key supporting documentation requirements, and submission schedule.							Nov-20	
	Developed a centralized collaboration software tool/platform to disseminate samples to DoD Components and collect supporting documentation. Furnished PBCs using the PI SharePoint to track the overall progress of sample submission rate.						Jan-21	
	Q1 2021 Q1 2021 Omplishm Distributed Hosted an Developed	Q1 2021 Review 75% of the Civilian Pay samples. In addition, furnish weekly emails and host monthly meetings with Action Officers to discuss the status of post payment reviews, address questions and share documentation reconciliation results. Q1 2021 Assess newly implemented SOPs to identify gaps in business processes to disseminate sample listing. Improve the communication between the DoD Components and payment reviewers to ensure timely submission of sufficient documentation to support samples. omplishments in Reducing Monetary Loss Distributed 100% of the samples to the DoD organizations and have received 76%. Hosted an entrance conference with DoD Components to discuss expectations for provide a centralized collaboration software tool/platform to disseminate sample	Q1 2021 Review 75% of the Civilian Pay samples. 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Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
N/A	Insufficient documentation to determine	The Department determined that the root cause of the insufficient supporting documentation errors resulted primarily from internal communication challenges experienced during the implementation of the new testing methodology.		To perform a comprehensive review of payments based on the timely submission of proper and sufficient supporting documentation which will ultimately reduce the improper payment amount and rate.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.